



# SimpliWell EPO Plan

## MEDICAL Schedule of Benefits Guam/Philippines 2022

The medical services listed on these pages are medical benefits for the SimpliWell EPO PLAN. This medical plan is a summation of benefits. Detailed description of benefits, co-payments, deductibles & procedures are found in your Summary Plan Description, Summary of Benefit Coverage, or Uniform Glossary. A listing of participating providers can be found in NetCare's Provider Directory. Copies of these documents may be obtained by calling NetCare at 671-472-3610 or [www.netcarelifeandhealth.com](http://www.netcarelifeandhealth.com)

BENEFIT DESCRIPTION	WHAT YOU PAY AT PARTICIPATING PROVIDERS																								
<b>DEDUCTIBLE</b> (Subject to UCR)	NONE																								
<b>PHYSICIAN &amp; OUTPATIENT BENEFITS</b>																									
1. Primary Care Office Visit at PCP ( <i>Limited to a specified Guam provider</i> )	20% of covered charges																								
2. Specialist Care Office Visit ( <i>Limited to GRMC Specialty Clinic</i> )	20% of covered charges																								
3. Non-PCP Office Visit ( <i>Limited to a NetCare approved referral</i> )	20% of covered charges																								
4. Second Surgical Opinion	20% of covered charges																								
5. Home Health Care ( <i>Limited to 15 visits per Contract Period</i> )	20% of covered charges																								
6. Hospice (\$50 per day/180 days Lifetime) <i>Pre-certification required</i>	20% of covered charges																								
7. Injections ( <i>Does not include Specialty and Orthopedic Injections</i> )	20% of covered charges																								
8. Outpatient Laboratory Services	20% of covered charges																								
9. Outpatient X-ray Services	20% of covered charges																								
10. Outpatient Surgery ( <i>Pre-certification required</i> )	20% of covered charges																								
<b>URGENT CARE</b>																									
1. Clinic Setting ( <i>Limited to a specified Guam provider</i> )	20% of covered charges																								
2. Hospital Setting ( <i>Limited to GMH</i> )	20% of covered charges																								
<b>HOSPITALIZATION</b> (Inpatient Services) All inpatient admissions require a NetCare approved referral within 48 hours of admission.																									
1. Room & board for semi-private room, intensive care, coronary care & surgery; All other inpatient hospital services including laboratory, x-ray, operating room, anesthesia, medication & physician's services	20% of covered charges at GRMC, Guam and																								
2. Skilled Nursing Facility - Limited to 60 days per contract period	No charge at The Medical City, Philippines																								
3. Inpatient Mental Health & Chemical/Substance Treatment																									
<b>EMERGENCY &amp; NON-EMERGENCY SERVICES</b>																									
1. On or Off-island Emergency services	20% of covered charges																								
2. Non-emergency services rendered in a hospital emergency room	20% of covered charges																								
3. Ambulance Service ( <i>limited to ground transportation</i> )	20% of covered charges																								
<b>ROUTINE ANNUAL EXAMS &amp; IMMUNIZATIONS</b> - Preventive guidelines established by U.S. Preventive Services Task Force, Grades A or B Preventive Care for Adults, Child & Baby																									
1. Routine Annual Physical Exam - Limited to one exam per contract period	No Charge																								
2. Routine Annual Gynecological Exam - Limited to one exam per contract period	No Charge																								
3. Routine Annual Mammograms - Age 40+	No Charge																								
4. Routine Annual Eye Exam - Limited to one exam per contract period	No Charge																								
5. Routine Annual Immunizations - Per CDC Guidelines	No Charge																								
6. Routine Annual Health Screening	No Charge																								
7. Routine Annual Outpatient Laboratory & Outpatient X-ray	No Charge																								
<b>PRESCRIPTION DRUGS</b> ( <a href="http://www.optumrx.com">www.optumrx.com</a> )																									
<b>Out of pocket maximum \$3,000 Individual/\$9,000 Family</b>	<table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 40%;"></th> <th style="width: 20%; text-align: center;">Retail/Pharmacy</th> <th style="width: 20%; text-align: center;">Mail Order</th> <th style="width: 20%; text-align: center;">Out of Network</th> </tr> </thead> <tbody> <tr> <td style="padding: 5px;">1. Generic drugs</td> <td style="text-align: center; padding: 5px;">\$ 5 per unit</td> <td style="text-align: center; padding: 5px;">\$ 0 (90 days)</td> <td style="text-align: center; padding: 5px;">Not Covered</td> </tr> <tr> <td style="padding: 5px;">2. Brand drugs</td> <td style="text-align: center; padding: 5px;">\$ 15 per unit</td> <td style="text-align: center; padding: 5px;">\$ 0 (90 days)</td> <td style="text-align: center; padding: 5px;">Not Covered</td> </tr> <tr> <td style="padding: 5px;">3. Non-formulary drugs</td> <td style="text-align: center; padding: 5px;">30% of covered charges</td> <td style="text-align: center; padding: 5px;">\$150 (90 days)</td> <td style="text-align: center; padding: 5px;">Not Covered</td> </tr> <tr> <td style="padding: 5px;">4. Injectables (<i>includes specialty injectable drugs</i>)</td> <td style="text-align: center; padding: 5px;">30% of covered charges</td> <td style="text-align: center; padding: 5px;">30% + shipping</td> <td style="text-align: center; padding: 5px;">Not Covered</td> </tr> <tr> <td style="padding: 5px;">5. Specialty (<i>excludes injectable drugs</i>)</td> <td style="text-align: center; padding: 5px;">20% of covered charges, up to \$250 out of pocket max</td> <td style="text-align: center; padding: 5px;">Not Covered</td> <td></td> </tr> </tbody> </table>		Retail/Pharmacy	Mail Order	Out of Network	1. Generic drugs	\$ 5 per unit	\$ 0 (90 days)	Not Covered	2. Brand drugs	\$ 15 per unit	\$ 0 (90 days)	Not Covered	3. Non-formulary drugs	30% of covered charges	\$150 (90 days)	Not Covered	4. Injectables ( <i>includes specialty injectable drugs</i> )	30% of covered charges	30% + shipping	Not Covered	5. Specialty ( <i>excludes injectable drugs</i> )	20% of covered charges, up to \$250 out of pocket max	Not Covered	
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<b>ALLERGY</b>																									
	20% of covered charges																								
<b>AUTISM SPECTRUM DISORDER</b>																									
	20% of covered charges																								
<b>BLOOD, BLOOD PRODUCTS &amp; DERIVATIVES</b>																									
Limited to \$2,000 per Contract Period	20% of covered charges																								

BENEFIT DESCRIPTION	WHAT YOU PAY AT PARTICIPATING PROVIDERS
<b>DEDUCTIBLE</b> (Subject to UCR)	NONE
<b>CARDIAC CARE</b>	
Limited to \$50,000 Specialist Office Visit and Cardiac Surgery (Pre-certification required) (Cardiac Implant is limited to cardiac pacemaker and cardiac stent)	20% of covered charges
<b>CHEMICAL DEPENDENCY/SUBSTANCE ABUSE (OUTPATIENT)</b>	20% of covered charges
<b>CHEMOTHERAPY, RADIATION THERAPY &amp; NUCLEAR MEDICIN</b>	
Pre-certification required Limited to \$100,000 per benefit per Contract Period	20% of covered charges
<b>CHIROPRACTIC</b> - Limited to \$1,000 per Contract Period	20% of covered charges
<b>CHRONIC ORTHOPEDIC DEFORMITY &amp; CONDITIONS</b>	
Pre-certification required Limited to \$10,000 per Contract Period for all related services	20% of covered charges
<b>DIAGNOSTIC TESTING</b>	
MRI, Mammogram, CT Scan, EKG, Ultrasound, Cardiac Stress Test, Cardiac Catherization, Coronary Angiography, Bone Scan, Biopsy and any other diagnostic procedure. Limited to one test per anatomical region per contract period. Pre-certification required. Approval based on medical review.	20% of covered charges
<b>MATERNITY CARE</b> All inpatient admissions require a NetCare approved referral within 48 hours of admission.	
1. Pre-natal / Post-natal Care Visit (Includes one routine ultrasound)	No Charge
2. Delivery: Hospital Facility	20% of covered charges
3. Delivery: Birthing Center (Limited to Guam)	20% of covered charges
4. Delivery: Centers of Care	No Charge
5. Delivery: Professional Fee	20% of covered charges
6. Circumcision: Within 30 days of date of birth (Pre-certification required)	20% of covered charges
7. Breastfeeding Equipment (limited to rental only)	No Charge
<b>MENTAL HEALTH TREATMENT (OUTPATIENT)</b>	
First 20 visits	20% of covered charges
All visits thereafter	20% of covered charges
<b>OCCUPATIONAL THERAPY</b>	
Maximum of 10 visits per Contract Period. Pre-certification required.	20% of covered charges
<b>PHYSICAL THERAPY</b>	
Maximum of 20 visits per Contract Period. Pre-certification required.	20% of covered charges
<b>RECONSTRUCTIVE BREAST SURGERY</b>	
Limited to the following in accordance with the Women's Health & Cancer Rights Act of 1998.	
Pre-certification required	
1. Primary Care Office Visit at PCP	20% of covered charges
2. Specialist Care Office Visit & Non-PCP Office Visit	20% of covered charges
3. Hospitalization (Hospitalization & Inpatient Benefits apply)	20% of covered charges
<ul style="list-style-type: none"> <li>•Reconstruction of the breast on which a Mastectomy was performed due to cancer</li> <li>•Surgery and reconstruction of other breast to produce symmetrical appearance</li> <li>•Prostheses and treatment of physical complication, including Lymphedemas &amp; wigs</li> </ul>	
<b>STERILIZATION PROCEDURES</b>	
Outpatient Tubal Ligation or Vasectomy at PCP or Surgicenter	No Charge
Pre-certification required	
<b>TELEHEALTH/ TELEMEDICINE</b>	
Limited to Guam & Philippine provider network	20% of covered charges
<b>ANNUAL PLAN MAXIMUM</b>	
<b>LIFETIME MAXIMUM</b>	Unlimited
<b>ANNUAL OUT-OF-POCKET MAXIMUM</b>	
1. Per Individual Per Contract Period	\$2,000.00
2. Per Family Per Contract Period	\$6,000.00

**CENTERS OF CARE** shall be defined as a Participating Provider that is a Hospital or Ambulatory Surgical Center located outside of the Service Area. The Hospital or Ambulatory Surgical Center shall be a Participating Provider at the time services are rendered to the Covered Person. Access to a Center of Care is limited to The Medical City, Philippines. Charges for services other than The Medical City, Philippines are not covered unless approved by the Plan.

**COVERED CHARGES** for Participating Providers are charges determined by NetCare to be the maximum amount that it will pay for a covered service to a health care provider. Any applicable co-payment will apply to the Eligible Charge. Covered Charges or Eligible Charges shall be defined as the reimbursement amounts agreed between the Company and the Participating Provider.

**COVID-19** - NetCare will pay covered benefits for COVID related services to include medically necessary testing, treatment and services based on guidelines established by CDC and FDA approved prescription drugs. Coverage shall include but not limited to inpatient services, prescription drugs, physician office visit, diagnostic procedures and laboratory testing. A precertification or prior authorization of services is not required. Coverage does not include services for screening or clearance for school, employment or travel purposes. Vaccination - NetCare will cover FDA approved COVID related vaccinations using guidelines established by CDC. No copayment or deductible will apply for administration fees associated with the vaccination. Contact NetCare at 671-472-3610 for coverage details.

**NON-GRANDFATHERED STATUS DISCLOSURE** - This group health plan believes this plan is a non-grandfathered health plan under the Patient Protection and Affordable Care Act. Being a non-grandfathered health plan means that your policy includes certain consumer protections. Questions may be directed at NetCare at 671-472-3610 or EBSA at [www.dol.gov/ebsa](http://www.dol.gov/ebsa) or DHHS at [www.healthreform.gov](http://www.healthreform.gov).

**PHILIPPINE CARE** - All covered benefits/services rendered at The Medical City, Philippines are 100% of covered charges, subject to pre-certification requirements, plan benefit limits and a NetCare approved referral.

**PRIMARY CARE PROVIDER (PCP)** - A PCP is a physician who provides primary or routine care. Each enrolled member is paneled to a PCP by election or assignment. Member out-of-pocket expense is determined by care at a PCP. Each enrolled member is paneled to (*specify single PCP provider*).

**PRESCRIPTION DRUGS** - NetCare adopted a mandatory generic program, which means prescription drugs are limited to covered generic drugs. Additional charges will apply for non-generic prescription drugs that include copayment of the non-generic drug plus the ingredient cost difference of the non-generic and generic drug. Contraceptives, including injectable contraceptives, are covered at no charge for generic retail & generic mail order at participating providers. Brand & non-formulary contraceptives at participating providers are subject to Plan benefits. Specialty drugs purchased on Guam & Hawaii are limited to Kmart Pharmacy. Preventive drug benefits are payable based on guidelines established by the U.S. Preventive Services Task Force grades A or B. Injectable drug copayments for specific drug classes may fall under another copayment tier. Please refer to NetCare's current drug formulary for coverage and copayment tier. Covered prescription drug fill is limited to Guam FHP Pharmacy and Guam Kmart Pharmacy. Specialty drug fill is limited to Guam Kmart Pharmacy.

**PROVIDER NETWORK** - Covered medical & dental benefits and services are limited to Guam & Philippines. Outpatient visits are limited to (*specify a single Guam PCP name*). Specialty outpatient visits and inpatient care are limited to Guam Regional Medical City (GRMC). Covered charges for services rendered outside Guam is limited to The Medical City, Philippines. Charges for services at non-participating providers and providers other than (*specify PCP name*) & GRMC are not covered by the plan, unless approved by the Plan.

**REFERRALS** - Services for covered benefits rendered at providers other than Guam (*specify PCP name*) or GRMC require a NetCare approved referral. Services for covered benefits outside Guam is limited to The Medical City, Philippines limited to a NetCare approved referral. A referral is not required for bonifide emergency care and services.

**RESIDENCY** - Enrollment is limited to members who live on Guam and do not reside outside Guam for more than 90 consecutive days per Contract Period. A NetCare approved authorization is required for members receiving continuous medical care outside Guam that is not for long term medical treatment.

**SERVICE AREA** - The service area for this policy shall be defined as Guam and Philippines.

**UCR** means Usual, Customary & Reasonable charges of the geographical location where service was rendered based on the current Medicare RBRVS/DRG. Charges in excess of UCR are not payable by the plan.

## MEDICAL EXCLUSIONS

Medical services listed below are NOT covered by NetCare

- Airfare.
- Acupuncture.
- Biofeedback and other forms of self-care or self-help training.
- Blood derivatives used for experimental purposes.
- Care for military service connected disabilities to which a member is legally entitled.
- Care and services normally covered by Medicare Parts A & B for which the member is eligible and entitled to at no cost, but declined to enroll.
- Care or services rendered by immediate relatives or members of the enrollee's household, rendered as a duly licensed medical practitioner employed by a healthcare providers.
- Chronic Brain Syndrome, or custodial care charges resulting from senile deterioration.
- Cost of care or treatment related to diseases, illness, or injuries where payment is provided for under local laws or programs, federal acts, industrial insurance, automobile insurance or Worker's Compensation programs.
- Custodial care, domiciliary or convalescent care, or rest cures.
- Dental services except for surgical procedures as a result of accidental injury to natural teeth or jaw. Such services do not include include capping, bridges or retainers as benefits.

# MEDICAL EXCLUSIONS (continued)

Medical services listed below are NOT covered by NetCare

- Durable Medical Equipment.
- Elective cosmetic treatment including but not limited to breast implants (unless after mastectomy due to cancer) cosmetic eye surgery (i.e. Lasik), etc.
- Emergency treatment provided outside the service area if the need for care could have been foreseen before departing the service area.
- Executive Physical Exams/Executive Check-up (Inpatient Physical Exam).
- Experimental medical, surgical and other health-care procedures.
- Gastric Bypass, stapling or reversal, surgical correction (except as approved by the Plan).
- Hearing Aids.
- Hip Joint replacement surgery and all related treatment and services.
- Hyperbaric Oxygen Treatment (HBO).
- Implants including but not limited to dissolvable implants, non-human artificial or mechanical organ, breast implants, penile prosthesis, cornea, intra-ocular lenses, artificial joints and limbs, etc. except for cardiac pacemakers, cardiac stents, & covered contraceptive devices.
- Infertility services and care related to conception by artificial means, including artificial insemination, in-vitro fertilization and embryo transfers, sterilization unless medically necessary, cost of care and treatment for reversal of sterilization and treatment or correction of infertility.
- Inpatient and outpatient services and care provided to dependents of a non-spouse dependent.
- Intentionally self-inflicted injury, while sane or insane unless or from a domestic violence dispute.
- Injury or illness incurred as a result of attempted suicide.
- Interrupted pregnancy (non-medically necessary), non-life threatening abortions unless medically necessary.
- Living expenses including meals, hotel rooms, transportation, etc.
- Long term rehabilitation including but not limited to physical therapy, speech therapy, hand therapy, and occupational therapy.
- Medical treatment and services related to End Stage Renal Disease, including Dialysis
- Nasal reconstruction except to correct a deformity as a result of an accidental injury which occurred within 90-days of the date of surgery, or the removal or treatment of cancer of the nose.
- Non-medical treatment of obesity (except as approved by the Plan).
- Orthopedic and external prosthetic devices including but not limited to shoes, orthotics, artificial limbs, etc.
- Over-the-counter drugs or drugs for which a prescription from a licensed physician is not required under federal law, inclusive of OTC contraceptives and devices and all non FDA approved drugs.
- Personal comfort items, such as but not limited to telephone, television, guest trays, electrical power, water and disposal systems, baths and pools at their installation, hospital room installation, hospital room upgrades & surcharges.
- Physical examinations and all services related thereto when required for obtaining or continuing employment, insurance, schooling, governmental licensing or sports activities.
- Pre-existing conditions and medical conditions excluded and noted on the policy.
- Prenatal ultrasound (except as approved by the Plan). Routine ultrasounds are limited to one per pregnancy term. Subsequent ultrasounds are not covered unless medically necessary and approved by the Plan.
- Prescription drugs purchased at pharmacies other than Guam FHP pharmacy, Guam Kmart pharmacy and participating Philippine pharmacies.
- Preventive care & services rendered at participating specialist providers, except for OB/GYN related services.
- Private Duty Nursing
- Services for Speech Therapy.
- Services provided by the covered person's spouse, child, brother, sister or parents whether by blood or by law.
- Services rendered by a non-participating provider, except when rendered for emergency care & services.
- Services rendered at providers outside of NetCare's service area, unless approved by NetCare.
- Services rendered at a non-PCP without a NetCare approved referral.
- Services rendered at providers other than Guam & Philippines, unless approved by NetCare.
- Specialty drugs purchased at pharmacies other than Guam Kmart Pharmacy. Coverage for drugs purchased at retail is limited to Guam FHP Clinic, Guam Kmart pharmacy and Philippine participating pharmacies.
- State & local taxes, administrative fees and handling/shipping charges.
- Temporomandibular (jaw) joint disorders and related diseases (TMJ).
- The purchases and/or fitting of eyeglasses or contact lenses (unless Vision Care Rider is elected), radical keratotomy or lasik.
- Transsexual surgery and related services.
- Treatment and services related to Congenital Diseases.
- Treatment and services related to Organ Transplant.
- Treatment and services related to sleeping disorders, sleep evaluation & diagnosis.
- Treatment of acne related services, including prescription drugs.
- Treatment for adult circumcision procedures, if provided solely for cosmetic or religious purposes.
- Treatment for services and supplies related to sexual dysfunction (i.e. Viagra)
- Treatment for injuries sustained in the commission of an illegal act including but not limited to drunk driving (driving while intoxicated, or with an alcohol level of .08 or greater on the Draeger Alco Test, or blood alcohol level of 100-250 MG/DL).
- Treatment of injuries or illnesses sustained as a result of war or any acts of war, declared or undeclared.
- Treatment of injuries while participating in hazardous sports, such as but not limited to off-road, skydiving, etc.
- Wellness & Fitness Programs
- Any portion of an expense, charge or fee that exceeds the eligible charges and the Usual, Customary and Reasonable charge.
- Benefits and services not specified as covered.